

# SecurePIN forgotten

## Problem

One of my customers forgot the SecurePIN... Access via SSH/ROOT is still working. How can I reset the SecurePIN?

## Solution

As long as you have access via SSH and the Root-Password is still known, you can reset the SecurePIN easily. The SecurePIN is stored in /opt/loxberry/config/system/securepin.dat

To reset the SecurePIN to the default setting "0000", [please login via SSH/Putty](#), switch to the root account and delete the file securepin.dat. After that a reboot is needed.

```
su - rm /opt/loxberry/config/system/securepin.dat reboot
```

After a reboot the file will be restored to the default setting. The SecurePIN is "0000" now.

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